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Gas Service Plan Agreement

Name			Contract No.	
Address				
Home Phone		Work Phone		Cell Phone
Email				
Equipment Covered Under This Agreement				
Equipment	Make	Model	Serial #	Notes

Basic Service Plan - \$150	
Annual cleaning to be performed once during the Service Plan Agreement year during normal business hours as scheduled by our Service Department. Annual tune-up includes:	
<ul style="list-style-type: none"> • Test and adjust gas burner for maximum efficiency • Inspect combustion chamber, heat exchanger (where visible) • Clean and inspect burner tubes & pilot assembly • Check and adjust gas pressures • Clean and check electrodes and nozzle assembly 	<ul style="list-style-type: none"> • Install customer-supplied air filters • Check all safety and operating controls • Lubricate all motors on burner, fans, and circulators • Vacuum furnace and flue pipe clean, including chimney base (where accessible)
10% discount on future non-covered service calls and parts within Service Plan Agreement year	
Up to \$25 discount on Central Air Conditioning Service Plan	
Priority service (your service call is prioritized above non-contract customers).	
Basic Service Plan Price	

Premier Service Plan - \$259	
Annual tune-up as described in <i>Basic Service Plan</i> .	
Replacement of the below parts with a limit of five (5) service calls which includes <u>24 hour/7 day emergency service</u> .	
<ul style="list-style-type: none"> • Smoke Pipe • Draft Hood • Circuit Board • Limit Switch 	<ul style="list-style-type: none"> • Capacitor • Fan Switch • Gas Tubes • Gas Valve • Thermostat (not Clock)
<ul style="list-style-type: none"> • Door Switch • Spark Igniter • A/C Sub-base • Heat Exchanger (except when unit is more than 5 yrs old) 	<ul style="list-style-type: none"> • Thermo-coupling • Blower Motor (max 1/3 hp) • Blower Belt • Emergency Switch at Burner • Blower Assembly
10% discount on future non-covered service calls and parts within Service Plan Agreement year	
Up to \$75 discount on Central Air Conditioning Service Plan	
Priority service (your service call is prioritized above non-contract customers).	
Annual surcharge based upon the age of system: 1-10 years 0%; 11-15 years 10%; 16 years and older 20%	
Premier Service Plan Price	

Please enroll me in: Basic Plan Premier Plan

Method of Payment	
<input type="checkbox"/> Cash <input type="checkbox"/> Check <input type="checkbox"/> Credit or Debit Card (Visa, Mastercard or Discover)	
Cardholder Name	
Card No.	Expiration Date

I have read and agree to the terms and conditions of this Gas *Service Plan Agreement*. If credit card payment method is selected, I authorize All County Fuel & Comfort Solutions to charge my card on file.

Customer Signature: _____ Date: _____

<i>For Office Use Only</i>			
Account Representative Name: _____	Date: _____		
Office Reviewer Initials: _____	Date: _____	Inspecting Technician Initials: _____	Date: _____

Terms and Conditions of Service Plans

1. This Service Plan Agreement is effective for one year. It will automatically renew at that time unless we are notified of cancellation in writing 30 days in advance. You will be invoiced annually for renewal of your Service Plan. Service Plan is non-refundable. Contract price may be subject to change from year to year; in this event, the renewal invoice will reflect the new cost. All County reserves the right to cancel and to refuse renewal of the Service Plan Agreement. Customer will be notified in writing of any changes to agreement coverage prior to annual renewal.
2. This Service Plan Agreement applies to one gas-fired unit up to 150,000 gross BTUs output or smaller with up to 4 zones valves. We reserve the right to charge more for commercial systems, systems with more than one circulating pump, or systems with 5 or more zone valves.
3. All equipment must be inspected and in good working condition prior to approval for coverage. All work must be performed by an authorized All County Technician. Service Plan only becomes effective upon inspection and approval by an authorized All County Representative or Technician. If necessary, repairs of any preexisting conditions must be completed at the customer's expense before this agreement will be in force.
4. Special or obsolete equipment is not covered under this agreement.
5. Service Plans are only available to customers on automatic delivery. Purchase of heating oil from any other source or cancellation of automatic delivery contract will void this agreement and all Add-On Service Agreements.
6. This agreement does not cover repair or replacement of the following: units in crawl spaces under 48" in height; frozen fuel lines; frozen pipes; fuel storage tanks; hot water coils; replacement of furnace/boiler/hot water heater; direct vent; damages caused by fire/flood/natural disaster; thawing of outside fuel tank; or repeat service calls for a condition of which the customer has been advised corrective action is required including dirty fuel storage tanks.
7. Exclusions: This agreement does not cover service when failure is due to:
 - Lack of oil when delivery has been delayed due to delinquency in payments, when driveways and fill pipes are not clear of snow and ice or when customer is not on automatic delivery.
 - Failure of customer to maintain proper boiler water level, flush low water cutoff or change air filters on a regular basis.
 - Failure of customer to correct a condition which can adversely affect the operation of the heating system.
 - The corrosive effects of anti-freeze in the system.
 - Failure of customer to keep hot water coils, exchangers or storage tanks free of lime or other deposits.
 - Customer leaving switches in the "off" position or setting thermostat too low to call for heat.
 - Oil tanks, piping, oil lines or accumulation of water or sludge in oil tanks.
 - Frozen or clogged oil lines or heating pipes.
 - Piping and wiring not related to the heating system.
 - Chimney, side wall venter and draft-related problems.
8. This agreement covers only mechanical failures and does not cover natural disasters, fire damage, flooding or other water damage, power failures, blown fuses or circuit breakers, brown outs, dead batteries, vandalism, customer negligence, damage done by animals or other abnormal conditions beyond our control.
9. There shall be no liability for any reason on the part of All County Fuel & Comfort Solutions for work performed by anyone other than an authorized All County Technician, unless such person is authorized, in writing, by All County to perform such work or furnish parts.
10. All County assumes no responsibility for secondary damages caused by heating failures when building is unoccupied or any loss, damage or injury resulting from delay in rendering service under the agreement; and in no event shall All County be liable for consequential damage.

Service Hours

- Emergency service constitutes: no-heat (during cold weather), serious fuel leaks, visible smoke or any condition threatening harm to people or property.
- All other regular service will be performed during normal business hours, Monday through Friday, 8:00am to 5:00pm (excluding holidays).

Plan Benefits

- 10% discount is applicable to future non-covered service calls and parts only and does not apply to installations of any kind.
- Breakdown of discounts on Central Air Conditioning Service Plan

Gas Service Plan Selected	Discount on Central Air Conditioning Service Plan	
	<i>Basic</i>	<i>Premier</i>
<i>Basic</i>	\$10	\$25
<i>Premier</i>	\$25	\$75